

Joint Committee on Corrections

Information for Legislative Institutional Visits

Facility Name: Western Missouri Correctional Center December, 2014			
Custody Level	C-2/Medium	Warden	Heath Spackler
Total Acreage	385	Address	609 East Pence Road Cameron MO 64429
Acreage w/in Perimeter	54		
Square Footage	96 (cell)	Telephone:	816 632-1390
Year Opened	1988	Fax:	816 632-2562
Operational Capacity/Count (as of December 1, 2014)	1958 / 1943		
General Population Beds (capacity and count as of December 1, 2014)	1760/1760	Deputy Warden	Krista Helton, Offender Management
Segregation Beds (capacity and count as of December 1, 2014)	198/183	Deputy Warden	Lori Lakey, Operations
Treatment Beds (capacity and count as of December 1, 2014)	N/A	Asst. Warden	Mark Parkhurst
Work Cadre Beds (capacity and count as of December 1, 2014)	200/35	Asst. Warden	N/A
Diagnostic Beds (capacity and count as of December 1, 2014)	N/A	Major	CSII John Lower
Protective Custody Beds (capacity and count as of December 1, 2014)	N/A		

1. Capital Improvement Needs:

- a. How would you rate the overall condition of the physical plant of the institution? **Average for the age of the institution.**
- b. What capital improvement projects do you foresee at this facility over the next six years?
 - **Remove failing skylights and replace with new structural framing capable of supporting standing seam metal roofing. (Approved but not funded)**
 - **Replace 27 year old cooling coils and chillers for Administration Building and Central Services. (Funded)**
 - **Replace 27-year old heating coils throughout the institution.**
 - **Replace existing emergency generator and related switch gear.**
 - **High mast lighting on perimeter fence and yard lights/energy efficient; perimeter and yard lights – very dark and unsafe for staff and offenders.**
 - **Paint interior and exterior of 500,000 gallon water tower.**
 - **Renovate floor under skylights in Administration Building after they have been replaced with standing seam metal roofing.**

- **Resurfacing roads and parking lots (lots are in terrible shape – need to be completely resurfaced).**
 - **Housing unit cell windows – leak air badly and we have been putting plastic over the inside of the windows during winter months for the last 10 years. They are rusted out and need to be replaced.**
 - **Energy efficient windows throughout the institution.**
 - **Repair and/or replace sidewalks**
- c. How critical do you believe those projects are to the long-term sustainability of this facility? **Vital, the facility is now approximately 27 years old and the above mentioned projects are necessary to keep the facility in good working order to ensure the safe and secure housing of offenders assigned to the facility.**

2. **Staffing:**

- a. Do you have any critical staff shortages? **No.**
- b. What is your average vacancy rate for all staff and for custody staff only? **Vacancy rate for all staff 2.8% and for custody staff it is 3.3%.**
- c. Does staff accrual or usage of comp-time by staff effect your management of the institution? **Yes, excessive amounts of overtime accrual can lead to staff burnout and possible loss of the employee.**
- d. What is the process for assigning overtime to staff? **We have a voluntary and a mandatory overtime procedure in place.**
- e. Approximately what percentage of the comp-time accrued at this institution does staff utilize as time off and what percentage is paid-off? **Approximately 72% of comp time accrued is paid off; 28% is used.**
- f. Is staff able to utilize accrued comp-time when they choose? **Yes**

3. **Education Services:**

- a. How many (and %) of inmate students at this institution are currently enrolled in school? **We have a total of 571 offenders enrolled in school. This is approximately 30% of the total population as of 12/3/2014.**
- b. How many (and %) of inmate students earn their HSE each year in this institution? **We have had 69 students earn their HSE as of 12/3/2014. Ten (10) more offenders are taking the HSE Test as of 12/3/14. This is approximately 16% of the students currently enrolled in class.**
- c. What are some of the problems faced by offenders who enroll in education programs? **Offenders have to prepare for a new test this year since we no longer use the GED test. They have a limited amount of time to prepare for the HSE Test. They only get about 12 hours of class time per week if there is not a holiday. It takes a long time to stay on task in class or when you take the HSE, and their attention spans are sparse. There are other obligations within the institution that take time away from studying.**

4. **Substance Abuse Services:** N/A

- a. What substance abuse treatment or education programs does this institution have?
- b. How many beds are allocated to those programs?
- c. How many offenders do those programs serve each year?
- d. What percent of offenders successfully complete those programs?
- e. What, in your opinion, is the biggest challenge to running a treatment program in a prison setting?

5. **Vocational Programs:**

- a. What types of vocational education programs are offered at this institution? **We offer 9 vocational education programs: Applied Computer Technology; Auto Mechanics; Building Trades; Diesel Mechanics; Residential Wiring; Modern Woodworking; Residential Plumbing; Small Engine Mechanics; and Basic Welding.**
- b. How many offenders (and %) participate in these programs each year? **As of 12/3/14 approximately 444 students have participated in the VTS programs. That is about 23% of the offenders (444/1939).**
- c. Do the programs lead to the award of a certificate? **Yes. All WMCC Vocational Education courses are certified by the Department of Corrections and the Department of Labor. Upon completion of the course students receive a Certificate of Completion from the Department of Corrections, a Department of Labor Certificate and number, and a Certificate of Completion from NCCER (National Center for Construction Education and Research). The applied Computer Technology students have the opportunity to become certified in an area of Microsoft Office ie: Word, Excel, PowerPoint, and for advanced students, Access.**
- d. Do you offer any training related to computer skills? **Yes. WMCC offers an Applied Computer Technology program. This class offers instruction with Microsoft Windows and Office.**

6. **Missouri Vocational Enterprises:** N/A

- a. What products are manufactured at this institution?
- b. How many (and %) of offenders work for MVE at this site?
- c. Who are the customers for those products?
- d. What skills are the offenders gaining to help them when released back to the community?

7. **Medical Health Services:**

- a. Is the facility accredited by the National Commission on Correctional Health Care? **Yes.**
- b. How many offenders are seen in chronic care clinics? **1,118**
- c. What are some examples of common medical conditions seen in the medical unit? **Cardiovascular disease, seizure disorders, pulmonary disease, diabetic related conditions.**
- d. What are you doing to provide health education to offenders? **Annual Health Fair, education of chronic care management, nutrition awareness healthy choices.**

- e. Have you had any cases of active Tuberculosis in this facility in the past year? If so, how did you respond? **No.**
- f. Is the aging of the population effecting health care in prisons as it is effecting health care every where else? If yes, please explain. **Yes, with the aging process individuals are developing multiple chronic care diseases that have to be managed.**

8. Mental Health Services:

- a. How do offenders go about obtaining mental health treatment services? **Health Services Request (HSRs).**
 - b. How many successful suicides (and %) occurred here in the past year and what is being done to prevent suicides? **None.**
 - c. Approximately how many (and %) of the offenders in this institution are taking psychotropic medications? **290 (15.20%).**
 - d. How many offenders in this facility are chronically or seriously mentally ill and what is being done for them? **211 offenders were in the chronic care clinic at the beginning of December. These offenders are scheduled an appointment psychology (psychiatrist or nurse practitioner) at least once every 90 days. They are also scheduled an appointment with a QMHP at least once every 30 days. Medication monitoring is done through the psych nurse.**
9. What is your greatest challenge in managing this institution? **As with many other facilities, WMCC has been asked to maintain operations with fewer resources. The aging physical plant requires more repairs and upkeep which increases the demands on the E & E and Maintenance budgets. Many repairs are at the point they have become capital improvements. The Administrative team and staff often "think outside the box" to ensure that adequate services are provided and that we stay within our given budgets.**
10. What is your greatest asset to assist you in managing this institution? **The staff at WMCC are the greatest asset I have in managing this facility. As fewer resources are available and correctional operations have become more complex they consistently rise to the challenge.**
11. What is the condition of the facilities' vehicle fleet? (mileage, old vehicles etc?)

LICENSE #	VEHICLE	MILEAGE	CONDITION	USAGE
13-0121	2007 CAGED 15 VAN	138555	GOOD	INMATE TRAN.
13-0157	2014 CAGED 15 VAN	9793	GOOD	INMATE TRAN.
13-0160	1997 RAM 1500 4x4	92240	GOOD	MAINTENANCE
32-0296	2008 IMPALA	109702	GOOD	POOL
13-0462	2005 CAGED 15 VAN	174604	FAIR	INMATE TRAN.
13-0463	1997 1 TON 4X4	34093	FAIR	MAINTENANCE
13-0464	2009 BUS CAGED	170934	GOOD	INMATE TRAN.
13-0465	1999 FULL SEDAN	210813	FAIR	PERIMETER
13-0466	1995 MINI 6VAN	83941	BAD	DOG TEAM (INOPERATABLE)
13-0467	2008 UPLANDER CAGED	208584	GOOD	INMATE TRAN.
13-0468	2007 CAGED HANDICAP	67827	GOOD	INMATE TRAN.

LICENSE #	VEHICLE	MILEAGE	CONDITION	USAGE
13-0469	1998 JEEP UTIL 4X4	142003	GOOD	DOG TEAM
13-0470	1999 DODGE 250 4X4	67150	GOOD	MAINTENANCE
13-0472	1988 GMC DUMP TRUCK	25436	POOR	MAINTENANCE
13-0473	2008 UPLANDER CAGED	112397	GOOD	INMATE TRAN.
13-0475	1988 FORD FLAT BED 2T	152343	BAD	MAINTENANCE
13-0476	2014 CAGED 15 VAN	7758	GOOD	INMATE TRAN.
13-0477	2003 CAGED 15 VAN	197752	GOOD	GROUND
13-0478	2008 UPLANDER CAGED	194074	GOOD	INMATE TRAN.
13-0479	2005 CAGED 15 VAN	149195	FAIR	INMATE TRAN.
13-0481	2006 CAGED FULL SEDAN	126112	GOOD	INMATE TRAN.
13-0503	2007 CAGED FULL SEDAN	100320	GOOD	INMATE TRAN.
13-0505	2005 CAGED FULL SEDAN	185688	FAIR	PERIMETER
13-0590	2014 BUS CAGED	5095	GOOD	INMATE TRAN.
13-0643	2006 MINI CAGED 7 VAN	148130	GOOD	INMATE TRAN.
13-0776	2010 SEDAN FULL	79732	GOOD	POOL
13-0934	2002 SEDAN FULL	54653	POOR	INMATE TRAN.
13-0935	2005 CAGED 15 VAN	180822	FAIR	INMATE TRAN.
13-0932	2008 F150 2X4	22719	GOOD	MAINTENANCE
13-0939	2001 DODGE CARAVAN	191113	GOOD	GROUND

12. Assess the morale of your custody staff; high, medium, or low and please provide detailed explanation. The morale at Western Missouri Correctional Center is currently assessed at an overall level of medium. There is currently only one (1) Corrections Supervisor I vacancy and 5 Corrections Officer I vacancies. There are several reasons contributing to this rating including staff with FMLA and/or unscheduled leave and daily mandatory overtime due to absences. Custody staff frequently has to provide coverage for positions such as Laundry and Cooks which increases the need to work additional staff.

13. Case Managers:

- A. How many case managers are assigned to this institution? **23**
- B. Do you currently have any case managers vacancies? **Yes.**
- C. Do the case managers accumulate comp-time? **No.**
- D. Do the case managers at this institution work alternative schedules? **No.**
- E. How do inmates gain access to meet with case managers? **Open door hours or by appointments.**
- E. Average caseload size per case manager? **One case manager per 100 offenders.**
 - # of disciplinary hearings per month? **29**
 - # of IRR's and grievances per month? **8 IRRs; 3 Grievances**
 - # of transfers written per month? **4**
 - # of re-classification analysis (RCA's) per month? **Approximately 10 per case manager.**
- F. Are there any services that you believe case managers should be providing, but are not providing? **No.**
- G. If so, what are the barriers that prevent case managers from delivering these services? **N/A**

- H. What type of inmate programs/classes are the case managers at this institution involved in? **Anger Management, Inside-Out Dads, Therapeutic Community, Impact of Crime on Victims, Pathways to Change, and Puppies for Parole.**
- I. What other duties are assigned to case managers at this institution? **Process offender visiting applications, job changes, room moves and offender transfers. Complete Transitional Accountability Plans by meeting with offenders to discuss their assets/liabilities and develop a plan for successful release and providing community contacts. Conduct disciplinary hearings, investigate and complete Informal Resolution Requests/Grievances. Work with other sections to ensure the offender's needs are met. Conduct wing tours and complete inspections of working areas. Assist custody staff with wing inspections, cell searches, etc. Maintain the offender classification files. Communicate with offender families/friends when they call with issues and concerns. Assigned to task groups and sit on Interviewing Committees. Work with the community on Restorative Justice Projects. Facilitate classes, hold open door times, Restorative Justice Garden, RCAs, PREA Assessments/AICS, Acting for the Functional Unit Manager, processing Birth Certificates (MRP), managing Qualified Legal Claim paperwork, act as Committee Members, review files for Work Release criteria.**

14. Institutional Probation and Parole officers:

- A. How many parole officers are assigned to this institution? **6 POIIs, 1 POIII, 1 DA**
- B. Do you currently have any staff shortages? **No.**
- C. Do the parole officers accumulate comp-time? **No.**
- D. Do the parole officers at this institution flex their time, work alternative schedules? **We have two IPOs who work 4, ten hour days.**
- E. How do inmates gain access to meet with parole officers? **Open door is held once a week, in the a.m. and p.m., or offenders can write their IPO.**
- F. Average caseload size per parole officer?
- # of pre-parole hearing reports per month? **15 – 20 per IPO.**
 - # of community placement reports per month? **6 per IPO.**
 - # of investigation requests per month? **15 – 20 per IPO.**
- G. Are there any services that you believe parole officers should be providing, but are not providing? **No.**
- H. If so, what are the barriers that prevent officers from delivering these services? **N/A**
- I. What type of inmate programs/classes are the parole officers at this institution involved in? **We provide monthly, 2 day pre-release classes which includes various outside resources. In addition, we have IPOs involved in the Community MRP group, RECESS.**

15. Please list any other issues you wish to discuss or bring to the attention of the members of the Joint Committee on Corrections. **Staff salaries.**

16. Does your institution have saturation housing? If so, how many beds? **N/A**

17. Radio/Battery Needs:

- a. What is the number of radios in working condition? **We have 290 radios which have been in service for approximately 2 years.**
- b. Do you have an adequate supply of batteries with a good life expectancy? **Yes.**
- c. Are the conditioners/rechargers in good working order? **Yes.**

